
WEDNESDAY, OCTOBER 30, 2019

5:30pm - 7:30pm

1. Call to Order and Land Acknowledgement
2. Approval of Agenda
3. **Business Section**
 - (a) Approval of Regular Meeting Minutes of September 25, 2019 Attached
 - (b) Business Arising
 - (c) Correspondence:
 - (i) CULC letters of support and CBC article re: Toronto Public Library third party space rentals and intellectual freedom Attached
4. **Education Session**
 - (a) 2019 Education Session List of Topics Attached
 - (b) RPL Online: Our Virtual Branch (*Allen Chi*) Attached
5. **Community**
 - (a) Councillor's Report Attached
 - (b) Friends of the Library Report
 - (c) Summary of Customer Comments Forms Attached
6. **Board - Items for Decision/Discussion**
 - (a) Q3 2019 Operating Statement Attached
 - (b) 2019 Board Self Evaluation Survey
 - (i) Board Policy 3.7 Attached
 - (ii) 2019 Draft Survey Questions Attached
 - (c) Performance Appraisal Committee (PAC) committee process and scheduling date of Chief Librarian Performance Review (per Policy 8.3.3) Attached
7. **Standing Items**
 - (a) Roundtable Discussion
 - (b) InterLINK Report
 - (c) BCLTA Report
 - (d) Governance Committee Report
8. **Chief Librarian's Report**
 - (a) CULC Meeting Highlights Attached
9. **Operations**
Management Reports
 - (a) Community Engagement (*Anne Bechard*) Attached
 - (b) Customer Experience (*Shaneena Rahman*) Attached
 - (i) Rapid Read Report Attached
 - (c) Information Technology (*Mark Ellis*) Attached
 - (d) Human Resources (*Iris Lee*) Attached
Service Area Reports:
 - (e) Collections and Customer Service Delivery Attached

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| (f) Community Development and Service Design | Attached |
| (g) Innovation and Learning Development | Attached |
| (h) Information Technology Operations | Attached |
| (i) Marketing and Public Relations | Attached |
| 10. <u>Items for Information</u> | |
| (a) 2019 Board Calendar | Attached |
| (b) 2019 Board Advocacy Opportunities | Attached |
| (c) 2019 Board Work Plan | Attached |
| (d) Friends of the Library wish list for 2020 purchases | Attached |
| (e) Friends of the Library fund balances in RCF and VCF | Attached |
| 11. <u>Other Business</u> | |
| (a) Suggested Dates for 2020 Regular Board Meetings | Attached |

Next Meeting: Wednesday, November 27, 2019, 5:30pm

Adjourn:

Closed Meeting to Follow