
WEDNESDAY, JANUARY 22, 2020

5:30pm - 7:30pm

Receipt of 2019 donation from Friends of the Library

Welcome to re-appointed Board Trustees Robin Leung, Chaslynn Gillanders, Jordan Oye, and Caty Liu

1. Call to Order and Land Acknowledgement (*Susan Walters*)
2. Approval of Agenda
3. Election of 2020 Chair and Vice-Chair
4. **Business Section**
 - (a) Approval of Regular Meeting Minutes of November 27, 2019 Attached
 - (b) Business Arising
 - (c) Correspondence:
 - (i) Letters from Mayor Brodie re: re-appointment of RPL Board Trustees Leung, Gillanders, Oye, and Liu. Attached
 - (ii) Letter from City Clerk's Office re: appointment of Linda McPhail as Council Representative to the Library Board and Bill McNulty as alternate until November 9, 2020. Attached
 - (iii) Letter from Richmond Community Foundation re: distributable investment income Attached
 - (iv) Letter to Kenny Chiu, MP re: congratulations on successful election Attached
 - (v) Invitation letter from Richmond 140th Anniversary Award Committee Attached
5. **Education Session**
 - (a) 2020 Education Session List of Topics Attached
 - (b) Intellectual Freedom Attached
 - (i) Requests for Reconsideration Report 1978-2019 Attached
6. **Community**
 - (a) Councillor's Report On Table
 - (b) Friends of the Library Report
 - (c) Summary of Customer Comments Attached
7. **Board - Items for Decision/Discussion**
 - (a) 2019 RPL Statement of Operations On Table
 - (b) Review of 2019-2021 Strategic Plan Progress Attached
 - (c) Board Skills Matrix Review
 - (i) 2018 Board Skills Template Attached
 - (ii) 2018 Board Skills Results Attached
 - (d) Board 2020 Work Plan and Priorities Attached
 - (e) Board Events Discussion:
 - (i) Coldest Night of the Year and Other Community Service Initiatives
 - (ii) Board Photos for Social Media

-
- Notice of Motion*
- (f) Freedom to Read Week Proclamation Request:
THAT Mayor Brodie be requested to proclaim February 23 - 29, 2020 "Freedom to Read Week" in the City of Richmond.
 - (i) Letter to Mayor Brodie re: Freedom to Read Week Attached
 - (ii) 2019 Proclamation Attached
 - (g) Appointment of InterLINK and BCLTA representatives and alternate representatives
- 8. Standing Items**
- (a) Roundtable Discussion
 - (b) InterLINK Report
 - (i) Provisional 2020 InterLINK Budget Attached
 - (c) BCLTA Report Attached
 - (d) Governance Committee
- 9. Chief Librarian's Report**
- 10. Operations**
- Management Reports
- (a) Community Engagement (*Anne Bechard*) Attached
 - (b) Customer Experience (*Shaneena Rahman*) Attached
- Service Area Reports:
- (c) Collections and Customer Service Delivery Attached
 - (d) Community Development and Service Design Attached
 - (e) Innovation and Learning Development Attached
 - (f) Information Technology Operations Attached
 - (g) Marketing and Public Relations Attached
- 11. Items for Information**
- (a) 2020 Board Calendar Attached
- 12. Other Business**

Next Meeting: Wednesday, February 19, 2020, 5:30pm

Adjourn: